

Consumer Confidence Report

The City of Cottage Grove is pleased to present you with this year's annual Water Quality Report. The public water system serves approximately 9,495 citizens. This report is designed to inform you about the quality of drinking water and services we deliver to you every day. Our constant goal is to supply you with a reliable supply of high quality drinking water. We are committed to ensuring the quality of your water.

If you have any questions about this report or your water utility, please contact Ray Pardee, Water Production Superintendent, at: (541) 942-3349.

Cottage Grove's drinking water supply (for most of 2010) came from surface water intakes located on Layng Creek, which is within the Umpqua National Forest, and the Row River. These intakes are within the Coast Fork Willamette Sub-Basin of the Willamette Basin. The streams that contribute to the intakes have a total tributary area of approximately 371 square miles.

The sources of drinking water (both tap water and bottled water) can be from wells, streams, rivers, reservoirs or springs. As water travels over the surface of the land or through the ground it may pick up contaminants. Contaminants that may be present in source waters include: Microbial such as bacteria or viruses; Inorganic such as salts or metals; Pesticides and Herbicides; Organic chemicals such as by-products of industrial process and naturally occurring Radioactive contaminants.

The Environmental Protection Agency (EPA) prescribes regulations which limit the amount of certain contaminants in water provided by public water systems.

The Food and Drug Administration (FDA) prescribes regulations for bottled water.

All of Cottage Grove's drinking water is treated before it is distributed to the consumer. The City's water treatment plant operators are state certified and complete required educational courses to maintain certification annually and to assure technical competence in the most recent advances in water treatment.

The City of Cottage Grove recognizes the importance of identifying contaminants in the water. With the aid of online process analyzers, the operators continuously monitor the water treatment process 24 hours a day, seven days a week, 365 days a year.

Water treatment plant operators sample and test the water, according to Federal and State laws, screening for any of the approximately 91 different currently regulated contaminants that could be in your drinking water.

The following tables show the results of Cottage Grove's water quality analysis. Every regulated contaminant that was **detected** in Cottage Grove's water from January 1, 2010 to December 31, 2010 is listed. The regulations do not require the water to be tested for all approx. 91 of the regulated contaminants each and every year. The data presented in the report are from the most recent testing done in accordance with the regulations. In these tables you may find many terms and abbreviations you might not be familiar with. To help you better understand the terms used in the tables, definitions are provided on the following page.



DEFINITIONS



Action Level (AL) – The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Lead - Lead in drinking water is rarely the sole cause of lead poisoning, but it can add to a person's total lead exposure. All potential sources of lead in a household should be identified and removed, replaced or reduced.

Maximum Contaminant Level Goal (MCLG) – The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Contaminant Level (MCL) – The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Residual Disinfectant Level Goal (MRDLG) – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.

Maximum Residual Disinfectant Level (MRDL) – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Nephelometric Turbidity Unit (NTU) – Nephelometric turbidity unit is an empirical measure of the clarity of water. Turbidity in excess of 5 NTU is just visibly noticeable to the average person.

Non-Detects (ND) – Contaminant not detectable at laboratory testing limits.

Parts Per Billion (PPB) or Micrograms Per Liter (ug/L) – One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Parts Per Million (PPM) or Milligrams Per Liter (mg/L) – One part per million corresponds to one minute in two years or a single penny in \$10,000.

Treatment Technique (TT) – A required process intended to reduce the level of a contaminant in drinking water.

Turbidity - Turbidity is a measure of the cloudiness of the water. The City monitors it because it is a good indicator of the effectiveness of the treatment process.

Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

Key To Abbreviations In The Tables							
AL	Action Level	NTU	Nephelometric Turbidity Unit				
MCL	Maximum Contaminant Level	N/A	Not Applicable				
MCLG	Maximum Contaminant Level Goal	PPB	Parts Per Billion				
mg/L	Milligrams Per Liter	PPM	Parts Per Million				
MRDL	Maximum Residual Disinfectant Level	RAA	Running Annual Average				
MRDLG	Maximum Residual Disinfectant Level Goal	TT	Treatment Technique				
ND	Non-Detects	ug/L	Micrograms per Liter				

The Laying Creek Water Treatment Plant is owned and operated by the Row River Valley Water District and surplus potable drinking water was until 10/28/10 being temporarily conveyed to the City of Cottage Grove.

TABLE 1. Laying Creek Water Treatment Plant. Test Possilts

IADI	JE I	Laying Creek water Treatment Plant			lest Results	
Contaminant Violatic Y/N		Level Detected	Unit of Measure	MCLG	MCL	Likely Source of Contamination
Microbiological Contaminants						
Turbidity – highest single measurement	No	1	NTU	N/A	>1 TT	Soil erosion
Turbidity – lowest monthly percentage	No	99%	NTU	N/A	95% <0.3 TT	Soil erosion

The Row River Water Treatment Plant currently supplies all potable drinking water to all City of Cottage Grove customers and as of 10/28/10 all customers east of the City starting at the intersection of Currin Connector and Row River Road and continuing eastward to its last customer, US Army Corp of Engineers, Schwarz Park.

TAI	BLE II	Row River	Water Tr	eatment	Plant	Test Results	
Contaminant	Violation Y/N	Level Detected	Unit of Measure	MCLG	MCL	Likely Source of Contamination	
Microbiological Contaminants	s			1			
Turbidity – highest single measurement	No	0.072	NTU	N/A	>1 TT	Soil erosion	
Turbidity – lowest monthly percentage	No	100%	NTU	N/A	95% <0.3 TT	Soil erosion	
TAI	BLE III	Water Distribution System			Test Results		
Contaminant	Violation Y/N	Level Detected	Unit of Measure	MCLG	MCL	Likely Source of Contamination	
Inorganic Contaminants							
Copper (most recent test date September 2009)	No	90 th % value= N/D	PPM	1.3	AL = 1.3 0 sites exceeded the action level	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives	
Lead (most recent test date September 2009)	No	90 th % value = 6	PPB	0	AL = 15 0 sites exceeded the action level	Corrosion of household plumbing systems, erosion of natural deposits	
Disinfection Byproduct	s, Byprod	uct Precurs	ors, and	Disinfect	tant Residua	ls	
TTHM (Total Trihalomethanes)	No	Range 18.7 – 22.5 RAA 20.6	PPB	N/A	80	By-product of drinking water disinfection	
HAA5 (Haloacetic Acid)	No	Range 20.1 – 20.4 RAA 20.3	PPB	N/A	60	By-product of drinking water disinfection	
Chlorine	No	Range 0.08 - 1.00 RAA 0.62	PPM	MRDLG 4	MRDL 4.0	Water additive used to control microbes	
Finished Water TOC (Total Organic Carbon) Layng Creek WTP	No	Range 0.50 - 0.75 RAA 0.73	PPM	N/A	TT 2 PPM Finished Water	Naturally present in the environment	

Finished Water TOC (Total Organic Carbon) Row River WTP	No	Range 0.62 – 1.10 RAA 0.90	PPM	N/A	TT 2 PPM Finished Water	Naturally present in the environment
---	----	----------------------------------	-----	-----	-------------------------------	--------------------------------------



Unregulated contaminants monitoring helps EPA to determine where certain contaminants occur and whether it needs to regulate those contaminants.

TABLE IV

Detected Levels of Unregulated Contaminants

Contaminant Unit of Measure		Layng Creek Plant Level Detected	Row River Plant Level Detected	Likely Source of Contaminant				
Inorganic Contaminants								
Sodium (most recent test date July 2002)	PPM	4.99	2.88	Naturally present in the environment				
Sulfate (most recent test date July 2002) PPM 5.89		5.89	3.91	Naturally present in the environment				
Hardness as Calcium Carbonate (CaCO3) Finished Water Avg = 27 Range = 15 - 36		Avg = 18 Range = 5 – 27	Naturally present in the environment					
		Avg = 7.2 Range = 7.0 - 7.6	Avg = 7.3 Range = 7.1 – 7.6	Naturally present in the environment				
Chloroform	PPB	Avg = 16.8 Range = 16.8 - 16.8	Avg = 20.6 Range = 20.6 – 20.6	By-product of drinking water disinfection				
8		Avg = 1.9 Range = 1.9 – 1.9	Avg = 2.0 Range = 2.0 – 2.0	By-product of drinking water disinfection				
Dichloro- Acetic Acid PPB		Avg = 7.9 Range = 7.9 – 7.9	Avg = 6.8 Range = 6.8 – 6.8	By-product of drinking water disinfection				

Trichloro-	PPB	Avg = 12.2	Avg = 13.5	By-product of
Acetic Acid		Range = 12.2 - 12.2	Range = 13.5 - 13.5	drinking water
				disinfection

Water Source Information

A Source Water Assessment has been completed by the Department of Environmental Quality (DEQ) to identify the surface areas (and/or subsurface areas) that supply water to the City of Cottage Grove's public water system intakes and to inventory the potential contaminant sources that may impact the water supply.

Potential contaminant sources or "sensitive areas" identified in the watershed include managed forestlands, campgrounds and recreational areas, nurseries, quarries, several parks, residential areas with septic systems and wells, gas stations (currently active and historic), a former mill, and the drinking water treatment plants.

These "sensitive areas" are the main existing potential sources of contamination that could, if improperly managed or released, impact the water quality in the watershed.

The information in this assessment provides a basis for prioritizing areas in and around our community that are most vulnerable to potential impacts and can be used by the City of Cottage Grove community to develop a voluntary Drinking Water Protection Plan. Assessment was completed to provide information that the City of Cottage Grove's public water system staff/operators, consumers, and community citizens can use to begin developing strategies to protect the source of their drinking water, and to minimize future public expenditures for drinking water treatment.

The City of Cottage Grove's Source Water Assessment Report provides additional details on the methodology and results of this assessment. The full report is available for review at: Cottage Grove Public Library, 700 East Gibbs Avenue.



Information on Lead in Drinking Water

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Cottage Grove is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (1-800-426-4791) or at www.epa.gov/safewater/lead.

All sources of water are subject to potential contamination by substances that are naturally occurring or manmade. These substances can be microbes, inorganic or organic chemicals and radioactive substances. Drinking water, including bottled water, may be reasonably expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the **EPA's Safe Drinking Water Hotline (1-800-426-4791).**

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system

disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the **Safe Drinking Water Hotline (1-800-426-4791).**

Additional Information

We want our valued customers to be informed about their water quality. If you want to learn more, please attend any of our regularly scheduled City Council meetings. They are held on the second and fourth Monday of each month at 7:30 p.m. in the City Hall Council Chambers.

The City of Cottage Grove considers it our paramount responsibility to supply safe water for the health and future of our community. Please call our office if you have any questions, **(541) 942-3349** or visit our web site at:

www.cottagegrove.org

Additional information can be obtained from the following websites:

- 1. Environmental Protection Agency at: www.epa.gov/safewater/
- 2. Oregon Health Authority/Drinking Water Program at:

www.oregon.gov/DHS/ph/dwp/

- 3. National Sanitation Foundation at: **www.nsf.org** or call 1-877-8NSF-HELP
- 4. American Water Works Association (AWWA): www.drinktap.org and www.awwa.org

Water System Planning and Improvements

The City's water production facilities are now currently comprised of one water treatment plant, the Row River water treatment plant, which can divert water from two locations on the Row River.

The recent improvements to the Row River Water Treatment Plant, that were completed in 2008, replaced a 2 million gallon a day rapid sand filtration unit with 2 microfiltration membrane treatment

units that can treat a total of 4 million gallons per day. The ultimate build-out of the plant is 8 million gallons per day.

The improvements to the Row River water treatment plant are now complete. The project was funded by low interest loans through the Safe Drinking Water and Water/Wastewater loan programs administered through Business Oregon (formerly OECDD). Loan agreements were executed for the improvements to

the Row River water treatment plant, and associated pipeline replacement project, at a final completion cost of \$9,596,630.

The Layng Creek water treatment plant is located approximately 20 miles east of Cottage Grove, and treated water from that treatment plant was conveyed to the City through an aging transmission line that was constructed in the mid 1940's. The Layng Creek rapid sand treatment plant and transmission line were determined to both be at the end of their useful life.

The City was under a compliance order, from the Oregon Health Authority/ Drinking Water Program, to upgrade its water production facilities because the Layng Creek rapid sand treatment plant is not capable of treating drinking water 100% of the time to public drinking water standards required by the Safe Drinking Water Act.

Therefore, to meet the requirements of the compliance order and to regularly be in compliance with drinking water requirements, the City elected to discontinue use of and abandon the Layng Creek water treatment plant.

The ownership of the Layng Creek rapid sand treatment plant was transferred to the recently formed Row River Valley Water District during 2009.

Water being conveyed to the City, through the 1940s era transmission line from the Layng Creek water treatment plant, was stopped on October 28, 2010 by closing isolation valves in the line. The transmission line was severed and plugged on November 3, 2010 at the District's boundary located

near Baker Bay park on the East side of Dorena Lake.

The District will continue to use the Layng Creek rapid sand treatment plant, on a transitional basis, until the District's new membrane filtration system is on-line. Once the District's new membrane filtration system is operational and online, the Layng Creek treatment plant's original rapid sand filtration system will be abandoned and removed.